

Registering a New Jeppesen Account and Ordering Databases

(Existing Jeppesen customer > Proceed to step 2)

Visit <https://shop.jeppesen.com/register-flow>

1. Let's Get Started

A. Complete the following customer details

I. Do you have an account with Jeppesen?

- a. Select **No** to create the account

II. What type of account are you registering?

- a. **Company**: Flight department purchasing and managing services for business or commercial flying.

- i. Fill in **Account Details**

- ii. Fill in **Bill To Address**

- iii. Click **Next**

- iv. **Enter Email Address**

- v. **Create Password** (*Password must meet strength requirements*)

- vi. Check box / Read - *I have read and agree to Boeing's Terms of Use*

- vii. Click **Register Account**

- b. **Personal**: Individual pilot purchasing and managing services for personal flying.

- i. **First Name / Last Name**

- ii. **Enter Contact Number** (Phone Number)

- iii. **Select Country**

- iv. **Enter Email Address**

- v. **Create Password** (*Password must meet strength requirements*)

- vi. Check box / Read - *I have read and agree to Boeing's Terms of Use*

- vii. Click **Register**

III. Verification Needed

- a. An email has been sent.

- b. Please click the link in your email to complete your registration. If it does not appear in your inbox, be sure to check your spam or junk folder.

- c. Once verified proceed [here](#) and **Log In**

2. Purchase Databases

A. Access Menu options by clicking on person icon towards top right

I. Select **Aircraft Details**

- a. Click **Add New Aircraft**

- i. Enter Aircraft Tail Number

- ii. Select Make and Model of aircraft

- iii. Enter the Aircraft Serial Number and Aircraft Year

- iv. Check box / Read – *I have read and agreed to the Terms & Conditions of Purchase*

- v. Click **SAVE**

- b. Click **View Details** on the desired aircraft

- i. Click **Add New Avionic**

- a. Select Avionic Manufacturer
- b. Select Avionic Model
- c. Enter System ID
 - i. *For Garmin avionics, system ID is required. Excludes GNS (W) models*
- d. Click **SAVE**

NOTE: GDL 60 users must add the GDL 60 avionic in addition to the Primary Garmin Avionic on the aircraft (no System ID required)

- c. To Buy Databases click **View Details** on the desired aircraft
 - i. Click **Buy Database**
 - ii. On the **Aircraft Database Details** page
 - a. **Aircraft Details:**
 - i. Confirm the desired aircraft tail is selected
 - b. **Select Avionics Manufacturer:**
 - i. Select desired avionic manufacturer
 - ii. NOTE: The order flow is separated per avionic manufacturer. Select each manufacturer individually and complete the next steps.
 - c. **Select Length Of Coverage** (*Annual or One Time*)
 - d. Select **Where do you fly?** (*All applicable regions*)
 - e. **Select Database Options**
 - i. Check box for desired coverage
 - ii. Coverage will populate in the Aircraft Database Summary
 - a. Select options for
 - i. **Jeppesen NavData** coverage
 - ii. **'Aeronautical'** data coverage
 - iii. **Jeppesen Digital Chart** coverage
 - b. Click **ADD TO CART**
 - c. Click **VIEW CART** to checkout
 - i. Or click Add and Continue Shopping

3. My Cart

- A. Review items in cart
 - I. Remove unwanted items
 - II. Change quantity of items (*where applicable*)
 - III. Select Continue Shopping to add more items

B. *Enter your coupon code and Apply*

- C. Click **Check Out**
 - I. Select **Bill To Address**
 - II. Select **Shipping Address** (*3 options*)
 - a. Check Box – *Same as Bill To Address*
 - b. Select from *ADDRESS BOOK*
 - c. Add NEW address beginning with selecting shipping 'Country'

(For \$0 orders go to > Final Review)

- III. Enter **Payment Information**
- IV. Enter **Credit Card Billing Address** (3 options)
 - a. Check Box – *Same as Bill To Address*
 - b. Check Box – *Same as Shipping Address*
 - c. Add NEW address beginning with selecting shipping 'Country'
- V. Check box to *Save credit card for future online transactions. (Optional)*
 - a. Subscription services - **Auto-Pay Annual Contracts** (Select)
 - i. Yes, enroll in auto-pay
 - ii. No, one time use only
- VI. Final Review
 - a. Check box / Read – *By placing the order, I am confirming that I have read and agree with the Terms & Conditions*
 - b. Click **Place Order**
 - i. Order confirmation page will appear
 - ii. Order Summary and Order Number will be shown for review
 - iii. Once processed the order services will be available for media download via JDM and mobile device update within the hour

Avionic Database Subscription Services

1. Download JDM

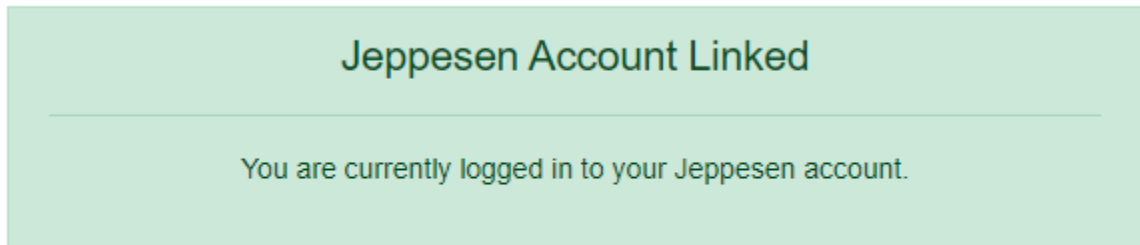
- A. If you currently do not have JDM (*Jeppesen Distribution Manager*) installed on your computer, please click on one of the following links to download the required software:
 - VII. [Jeppesen Distribution Manager \(JDM\) for Windows](#)
 - VIII. [Jeppesen Distribution Manager \(JDM\) for Mac](#)
- B. Complete download process
- C. Open the JDM windows program/mac application
- D. Login using your Jeppesen account credentials
- E. Once logged in, you will see a list of available updates. To transfer data, plug in your media and click on the **Transfer to Device** button on the service line. Please note, your computer must be online throughout the entire process. If you have any questions, refer to the [Jeppesen Support Portal](#).

(Garmin Avionic Database information below)

Garmin Avionic – Additional database update options

1. Link Jeppesen account to flyGarmin

- A. Navigate to: <https://fly.garmin.com/fly-garmin/jeppesen/>
- B. **Sign In** using your flyGarmin account credentials
- C. Read Your Jeppesen Account statement and Privacy Policy
- D. Click **Next**
- E. **Sign In** using your Jeppesen account credentials
- F. **Your Jeppesen Account** is now Linked



Sign Out

2. Garmin Database Concierge with Flight Stream 510

NOTE: Database Concierge requires an active Garmin Pilot subscription and a Flight Stream 510 paired with compatible Garmin avionics. Visit the Connex page in Garmin Pilot.

- A. Link your Jeppesen account to flyGarmin
- B. Proceed to link your Jeppesen charts on Garmin Pilot
 - I. Open your Garmin Pilot application
 - II. Select: Home → Settings → Jeppesen and login using your Jeppesen account credentials
 - III. Select a license to activate. (*The tail number in Jeppesen must match the tail number of the aircraft in flyGarmin*)
 - IV. Activate the license and download all the Jeppesen database files to the portable device.
 - V. Do a Database Concierge sync by pressing Home > Connex > Sync Now
- C. For database transfer and information regarding the Flight Stream 510 visit fly.garmin.com

3. Garmin GDL 60

NOTE: GDL 60 requires an active Garmin LTE / Wi-Fi Datalink subscription. (Provided by Garmin)

- A. Link your Jeppesen account to flyGarmin
- B. Proceed to follow instructions in your *Garmin Pilot's Guide* to Enable Automatic Database Downloads and other available settings
- C. For additional Garmin Support visit support.garmin.com